### **Public Document Pack**



Your contact: Martin Ibrahim

Ext: 2173

Leader and Members Date: 28 August 2014 of the Executive

cc. All other recipients of the Executive agenda

Dear Councillor

#### **EXECUTIVE - 2 SEPTEMBER 2014: SUPPLEMENTARY AGENDA NO 1**

Please find attached the following reports which were marked "to follow" on the agenda for the above meeting:

- 5. Issues Arising from Scrutiny (Pages 3 6)
- 11. Monthly Corporate Healthcheck July 2014 (Pages 7 58)

Please bring these papers with you to the meeting next Tuesday.

Yours faithfully

Martin Ibrahim
Democratic Services Team Leader
Democratic Services

martin.ibrahim@eastherts.gov.uk

**MEETING**: EXECUTIVE

**VENUE**: COUNCIL CHAMBER, WALLFIELDS, HERTFORD

**DATE**: TUESDAY 2 SEPTEMBER 2014

**TIME** : 7.00 PM



# Agenda Item 5

EAST HERTS COUNCIL

EXECUTIVE – 2 SEPTEMBER 2014

REPORT BY SCRUTINY COMMITTEE CHAIRMEN

ISSUES ARISING FROM SCRUTINY

WARD(S) AFFECTED: All

#### **Purpose/Summary of Report**

 This report details the comments and recommendations made by the Scrutiny Committees since the last meeting of the Executive and should be read in conjunction with reports of the Executive Members found elsewhere on the agenda.

RECO	RECOMMENDATION FOR DECISION:			
(A)	That the report be received.			

- 1.0 Background
- 1.1 Scrutiny meetings have been held recently as follows:

Corporate Business Scrutiny Committee – 26 August 2014

- 2.0 Report
- 2.1 Annual Report 2013/14 (Agenda Item 6)

The Corporate Business Scrutiny Committee supported this subject to clarification of a couple of references relating to census data on 'country of birth' and 'method of travel to work' which appeared to be inconsistent and clearer information regarding the balance of income to expenditure of Housing Benefit Grants .

2.2 <u>Corporate Strategic Plan 2015/16 – 2018/19</u> (Agenda Item 7)

The Corporate Business Scrutiny Committee recommended this to the Executive.

### 2.3 <u>Financial Strategy 2015/16 – 2018/19 and Medium Term</u> <u>Financial Plan Update</u> (Agenda Item 8)

The Corporate Business Scrutiny Committee supported the Financial Strategy but expressed concern that the level of Reserves currently being held was not within the agreed limits as set out in the Authority's Reserves Policy.

#### 2.4 **2013/14 Annual Governance Statement (Agenda Item 9)**

The Corporate Business Scrutiny Committee supported this subject to a couple of minor word changes and the "Here to Help" statement being expanded to cover/include the role of Members.

## 3.0 <u>Implications/Consultations</u>

3.1 Information on any corporate issues and consultation associated with this report can be found within **Essential Reference Paper** 'A'.

# Background Papers None

Contact Members: Councillor G Jones, Chairman, Corporate Business

**Scrutiny Committee** 

gary.jones@eastherts.gov.uk

Councillor M Pope, Chairman, Environment Scrutiny

Committee

mark.pope@eastherts.gov.uk

Councillor Mrs D Hollebon, Chairman, Community

**Scrutiny Committee** 

diane.hollebon@eastherts.gov.uk

<u>Contact Officer</u>: Jeff Hughes – Head of Democratic and Legal

Support Services, Extn: 2170 <a href="mailto:jeff.hughes@eastherts.gov.uk">jeff.hughes@eastherts.gov.uk</a>

Report Authors: Martin Ibrahim - Democratic Services Team Leader

martin.ibrahim@eastherts.gov.uk

Marian Langley – Scrutiny Officer marian.langley@eastherts.gov.uk

# **ESSENTIAL REFERENCE PAPER 'A'**

# **IMPLICATIONS/CONSULTATION**

Contribution to the Council's Corporate Priorities/ Objectives:	This report seeks to summarise scrutiny activities, which in general terms, support all of the Council's objectives.
Consultation:	This report assists the wider consultation process in reporting issues arising from scrutiny to the Executive.
Legal:	The Constitution provides for issues arising from Scrutiny to be reported to the Executive.
Financial:	None
Human Resource:	None
Risk Management:	None
Health & Wellbeing – issues and impacts:	None

This page is intentionally left blank

# Agenda Item 11

**EAST HERTS COUNCIL** 

EXECUTIVE - 2 SEPTEMBER 2014

MONTHLY CORPORATE HEALTHCHECK – JULY 2014

REPORT BY THE LEADER OF THE COUNCIL

WARD (S) AFFECTED: All

 To set out an exception report on finance and performance monitoring for East Herts council for July 2014.

# **RECOMMENDATION FOR EXECUTIVE:** that: (A) the budgetary variances set out in paragraph 2.1 of the report be noted: the extension of the Conservation Officer's contract as stated (B) in paragraph 2.4 of this report, be approved; (C) a drawdown £135,000 from the Local Plan reserve as set out in paragraph 2.20 of the report, be approved; the use of £35,200 from the Cost Of Change Reserve to support (D) the Graduate Trainee Scheme in 2015/16 as detailed in paragraph 2.21 of the report, be approved; the use of the Interest Equalisation Reserve as detailed in (E) paragraph 2.22 of the report, be approved; and changes to the capital programme as detailed in paragraphs (F) 2.33 to 2.41 of the report and a supplementary estimate of £50,000 for additional work to be undertaken at Hartham swimming pool as set out in paragraph 2.37 of the report, be approved.

#### 1.0 Background

- 1.1 This is the finance and performance report for the council.
- 1.2 Each report will contain a breakdown of the following information by each corporate priority where remedial action is needed:
  - Salary, capital and revenue variance.
  - Performance information (based on the performance indicator suite that is reported on a monthly basis and where relevant quarterly data) and also the directorate's position in respect to payment of invoices and sickness absence.
- 1.3 <u>Essential Reference Paper 'B'</u> shows the dashboard performance indicator summary analysis.

<u>Essential Reference Paper 'C'</u> shows the full set of performance indicators that are reported on a monthly basis.

<u>Essential Reference Paper 'D'</u> shows summarised information on salary costs.

<u>Essential Reference Paper 'E'</u> shows detailed information on the capital programme.

**Essential Reference Paper 'F'** shows explanations of variances on the revenue budget reported in previous months.

The codes used in relation to performance indicator monitoring are as follows:

Status				
	This PI is 6% or more off target.			
<u></u>	This PI is 1-5% off target.			
<u></u>	This PI is on target.			

Short 7	Short Term Trends				
<b>1</b>	The value of this PI has changed in the short term.				
	The value of this PI has not changed in the short term.				

## 2.0 Report – Directorate Position

#### REVENUE FINANCIAL SUMMARY

2.1 The financial aspects of this report are based on budgetary

information from April 2014 to July 2014.

Following closure of the 2013/14 accounts Carry Forward Budgets were approved by the Executive on 1 July 2014. These have now be incorporated into the 2014/15 budgets.

The financial figures detailed below, are best estimates, for the first four months of the new financial year. Finance staff and budget holders will continue to monitor budgets through the year, and report any exceptions where necessary.

	Position as at 31.07.14				Projected Position year end	
	Favour- able £000	Adverse £000	Favourable Variance since last month £000	Adverse Variance since last month £000	Favourable £000	Adverse £000
(1) People						
Land Charge Income	12	0	2	0	30	0
Staff salaries (Essential Reference Paper 'D').	115	0	5	0	45	0
B&B Charges	2	0	1	0	3	0
Renovation Grant – Repayment	13	0	5	0	23	0
(2) Place						
Community Safety	0	7	0	7	0	17
DCLG Grant Income (Housing Options)	0	0	0	0	0	50
Kerbside Dry Recycle Collection	0	26	0	7	0	80

Page 11

Investment Income	0	0	0	0	0	101
TOTAL:	591	181	13	38	692	403
Net Projected Variance - Favourable					289	
Contingency Projected Underspend					306	
Total Favourable Variance						595

- 2.2 Subject to all other conditions being equal, this would result in underspend of £289,000 against service budgets and if the rest of the contingency budget is not required, this would be a total of £595,000 underspend.
- 2.3 A summarised salaries monitoring report for the period April to July 2014 is attached at **Essential Reference Paper 'D'**. A favourable variance of approximately £45,000 has been identified comparing projected salary costs for the financial year with the approved annual budget. The variance reflects the following:
  - Vacancies within the planning section
  - 15 members of staff have opted out of the auto enrolment for the pension scheme which accounts for a substantial proportion of the under spend. Whereas the assumptions included in the budget were that all staff would be in the pension scheme following auto enrolment.

#### FINANCIAL ANALYSIS AND PERFORMANCE ANALYSIS

#### People People

#### Financial analysis

- 2.4 CMT is requested that the conservation officer's contract within planning and building control should be extended to the end of the financial year. This will enable the officer to continue with the work being undertaken. The cost of this contract extension will be funded from other salary savings within the planning & building control service. This is already included in the salary monitoring as a cost to the section.
- 2.5 Income is being received from the repayment of the renovation grant which was not expected this year. At the end of July 2014, £13,000 had been received.
- 2.6 Development in the district was initially higher than anticipated, however this has not continued in June 2014 and July 2014. Outturn variance of land charges has been revised from £50k to 30k favourable.

### Performance analysis

2.7 The following indicator was 'Green', meaning that the target was either met or exceeded for July 2014. It was:

 EHPI 181 – Time taken to process housing benefit new claims and change events

Please refer to Essential Reference Paper 'C' for full details.

#### **Place**

#### Financial analysis

- 2.8 The refuse contract is currently predicting an underspend at year end. Non-core work is currently low. Inflation is also lower than anticipated (1.01% rather than 1.6%) making a difference of £6k on the full year projection. £22k was added to this account for property growth but this should have been added to the dry recycling contract code. This will be corrected at the probable stage.
- 2.9 The green waste collection budget is currently on target but is slightly overstated due to inflation being lower than forecast.
- 2.10 The dry recycling service is expecting significant under recovery of income. Paper tonnage has continued to decline in line with national trends and income currently is £27k below profile. Comingled materials (glass, cans, plastics) higher tonnage but not yet receiving higher price from removing soft plastics and therefore £23k under profile to date.
- 2.11 The paper bank income is currently under profile for the same reasons as kerbside paper above (see paragraph 2.12).
- 2.12 There is additional miscellaneous recycling income from the sale of obsolete plant.
- 2.13 Trade waste expenditure is currently slightly above profile due to increased business. This is however offset by increased income.
- 2.14 The trade bin income is currently performing better against profile due to increased business (based on Quarter 2 billing). A forecast of up to £50k additional income could be achieved by year end.
- 2.15 Clinical waste collections are expected to overspend due to extra business. However this is expected to be matched by a significant increase in expected income as a result of the extra business.
- 2.16 The street cleansing estimate is now slightly overstated due to

- inflation being lower than forecast.
- 2.17 The reduced income in markets fees and charges is a consequence of trends in retail in town centre shopping habits, including the tendency for shoppers to now use internet shopping and the use of out of town retail parks. These local trends are reflected in the markets industry nationally and have been reported by market authorities across the UK.
- 2.18 An additional grant of £33k is anticipated as part of national adjustment to the new homes bonus scheme.

#### **Contingency Budget – Commitments to date**

2.19 The original 2014/15 budget includes a contingency sum of £513,000 which allows for unforeseen events to be funded in-year. Currently there is a balance of £306,000 which if not required during the year will result in a further favourable variance in addition to £289,000 underspend reported for the period. Future healthcheck reports will consider if there are further calls on this sum. These budgets are mainly for one-off areas of spend; however, some service growth has been identified (detailed below) for inclusion in the 2015/16 base budget.

	Approved Budget £'000	Expected Spend £'000	Comment
Contingency budget at the start of the financial year Less Committed Budget:	513		
People & Organisation	9	0	One-off Funding to support one HR officer to August 2014. This has now been extended to August 2015 with additional £20k funding approved as Special Item for 2014/15 only. Contingency Funding is no longer required in 2014/15, but will be required in 2015/16.
Facilities	15	15	One-off funding to support one temporary position and also to bridge funding gap in an existing role that has been graded upwards from grade 6 to grade 9 in Facilities Services.
Procurement	8	8	Procurement officer now employed full time by EHDC, contingency to fund 14/15 shortfall only. Growth item needed for future
Housing	12	12	To fund permanent increase in housing manager hours. This is a growth item required for future years
Environmental Health	34	29	One-off funding to support 4 posts of different grades in Environmental Health. Could potentially affect 2015/16 contingency budget depending on start dates.

Environmental Health	12	12	To support assistant waste services manager posts.
Head of Customer Services	14	7	On-going funding to support full time replacement of customer service manager from August 2014/15. Growth Item needed for future years
The Web Team	13	12	One-off cost to support the role of Information analyst within the Web Team for 6 months only.
Parking Services	30	30	One-off funding to support car park consultancy and signage cost
Parking Services	52	0	On-going funding to support evening enforcement contract. This contract is no longer going ahead therefore funding is not required.
Business & Technology Services	11	11	On-going funding for microsoft software licence. Growth Item needed for future years
HR	40	31	<b>2X</b> Graduate trainee scheme for a 2 year term. Year one to be funded from contingency, Year 2 from cost of change reserve.
Accountancy Services	20	20	One-off funding to support the strategic review of the financial services function.
Citizen Advice Bureaux	20	20	On-going funding to support the citizen advice bureaux service for 2 years. Further funding required for 2015/16.
Contingency Utilised	290	207	
Contingency still to be utilised	223	306	

#### **Other Key Budget Commitments**

- 2.20 The local plan upkeep programme is expected to spend approximately £265,000 this year. Available budget for 2014/15 is £90,000. It is expected that £40,000 funding will be received from Herts local enterprise project. Executive are recommended to approve a drawdown of £135,000 from local plan reserve to make up the budget shortfall.
- 2.21 Executive are requested to approve a budget of £35,200 from the cost of change reserve to support the graduate trainee programme in 2015/16. The 2014/15 budget is funded from the contingency budget. This is to support 2 graduate trainees.
- 2.22 Entry into property funds is rescheduled for around July 2015 as there is a waiting list. This will result in an adverse variance of £101k in Investment Income. It is recommended that the shortfall be financed from the interest equalisation reserve (balance as at 1 April 2014 was £2.257m).

#### Performance analysis

- 2.23 EHPI 157a Processing of planning applications: Major applications. Performance was 'Red' for July 2014. One application was received in this period which was not determined in the required timescale. This was delayed as a result of the requirement for further information to be provided with regard to impact of development on ecological issues.
- 2.24 **EHPI 2.4 Fly-tips: Removal.** Performance was 'Green' for July 2014. However members are advised that the service has identified an error in the data submitted from April 2014 to July 2014, due to the new computer system that was introduced at the start of the financial year. The table below details the updated performance data following the adjustment:

Corporate Healthcheck Report	Previously reported	Performance data following adjustment	
April	2.52 days	1.82 days	
May	1.83 days	1.98 days	

June	2.16 days	1.76 days
July	2.54 days	1.50 days

- 2.25 EHPI 192 Percentage of household waste sent for reuse, recycling and composting. Performance data was not available at the time of writing this report. The data will be verbally updated by the Chief Executive and Director of Customer and Community Services.
- 2.26 The following indicators were 'Green', meaning that the targets were either met or exceeded for July 2014. They were:
  - EHPI 157b Processing of planning applications: Minor applications.
  - EHPI 157c Processing of planning applications: Other applications.
  - EHPI 2.2 Missed waste collections per 100,000 collections of household waste.
- 2.27 However despite meeting the target for July 2014 the following indicators showed a declining trend when performance is compared to the previous month:
  - EHPI 2.2 Missed waste collections per 100,000 collections of household waste.
  - EHPI 157c Processing of planning applications: Other applications.

Please refer to **Essential Reference Paper 'C'** for full details.

## **Prosperity**

# Financial analysis

- 2.28 It is anticipated that the income target for development management charges in 2014/15 will be exceeded by some £300,000. This represents £100,000 increase on the forecast provided in the June 2014 healthcheck.
- 2.29 Development management has also identified potential favourable variance in a number of budget areas which, if achieved, could result in a total favourable variance of approximately £22,000. These have

- been reported in the revenue variance table above as other development income.
- 2.30 Based on a review of profile spend over the last three years and anticipated litigation requirements as of the date of this report, it is likely that the contracted litigation budget will be underspent by an estimated £20,100. It should be noted, however that this budget has a high degree of volatility as it relates to re-active action to legal activity instigated by external parties.

#### Performance analysis

- 2.31 The following indicators were 'Green', meaning that targets were either met or exceeded for June/Quarter 1 for 2014. They were:
  - EHPI 6.8 Turnaround of pre NTO PCN challenges.
  - EHPI 6.9 Turnaround of NTO Representations.
  - EHPI 8 % of invoices paid on time.
  - EHPI 10.2 Council tax collection, % of current year liability collected.
  - EHPI 10.4 NNDR (Business rates) collection, % of current year liability collected.
  - EHPI 12c Total number of sickness absence days per FTE staff in post.

Please refer to **Essential Reference Paper 'C'** for full details.

### **CAPITAL FINANCIAL SUMMARY**

2.32 The table below sets out projected expenditure to 31 March 2015 against the capital programme. Members are invited to consider the overall position. <u>Essential Reference Paper 'E'</u> contains details of the 2014/15 capital programme. Comments are provided by the project control officers in respect of individual schemes.

	Column 1	Column 2	Column 3	Column 4
Summary	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Projected Final Outturn	Variance Col 3 – Col 2
	£'000	£'000	£'000	£'000
People	1,970	2,005	883	(1122)

Place	874	1,111	1,111	0
Prosperity	671	1,251	1,144	(107)
Re-profiling potential slippage	(250)	(250)	(250)	0
Total	3,265	4,117	2,888	(1229)

- 2.33 The budget for the disabled facilities programme reflects likely need according to previous trends. Referral rate from Hertfordshire County Council (HCC) has been very low, so there is already potential to slip £200k to 2015/16 as that budget is currently less than anticipated. Residents' enquiries to this department are up following some promotional work, and HCC referrals have increased in July 2014. It is recommended that £200k be slipped to 2015/16. There may be the need to claw back or slip more later on in the year depending on referrals.
- 2.34 There is currently only one disabled facility discretionary scheme under consideration so far this year. Potential spend this year is projected to be £20,000. It is therefore recommended that £30k be slipped into the 2015/16 capital programme.
- 2.35 Two decent home grants have been approved. This means that there is £60,000 more than is required for this year. The proposal therefore is to slip £60K to next financial year, and consider scheme changes then.
- 2.36 There is currently no commitment to spend the future social housing scheme budget. Registered providers are currently awaiting the outcome of bids to the HCA. If unsuccessful they may approach the council for funding. First priority is to spend S106 sums which have been collected for affordable housing. It has been agreed with the Director of Neighbourhood Services to slip this budget of £820,740 into 2015/16. (This potential underspend was previously reported in the May 2014 healthcheck).
- 2.37 The facilities team is working with the leisure contractor at the Hartham swimming pool with a view to commissioning work to complete in the Christmas holidays, during a period of traditional low customer demand. The work involves the replacement of the swimming pools systems and plant for maintaining the air temperature and humidity. The plant is worn out and no longer meets current standards. It is also expensive to run in energy costs. Failure of the

plant would result in enforced closure of the pool. New plant will address this risk and reduce energy costs and the Council's carbon footprint. It is several years since the budget was set for this project when the original estimated cost was related to the provision of the new plant only. This is a major and complex piece of the plant and it is the view of officers that it is a specialist 'design and build' project. Sufficient budget needs be allocated to allow for externally resourced project management, and a contingency provision for inflationary cost increases. Therefore, it is requested that the capital provision be increased by £50,000 going from £100,000 to £150,000.

- 2.38 There is currently no urgent need for the refurbishment or replacement of pool filters (£20k) and circulating pumps (£20k) at Fanshawe swimming pool this year. It is therefore proposed to push this capital programme back to 2016-17. Under the joint provision agreement, Chauncy School would be required to fund 40% of the works.
- 2.39 The Leventhorpe air handling plant renewal project was scheduled for 2014/15, however some revenue repair work has been completed on the air handling system and this work is no longer necessary in the short term. It is therefore requested that this project is delayed till 2016/17 financial year within the capital programme. Under the joint provision agreement, Leventhorpe academy would be required to fund 40% of the capital works.
- 2.40 The air conditioning at the Leventhorpe gym has now failed completely and cannot be repaired. It is integral with the roof, which is also leaking. It is requested that £25,000 is bought forward from 2015/16 to 2014/15 with the aim of completing the works before next summer. The works have been informally discussed with the school and a formal approach will be made once the timing of the project is known. Quotations are being obtained and it is also requested that the £25,000 budget be increased to £30,000 to allow for contingency and inflationary increases.
- 2.41 The £40,000 energy grant budget for this year (£20k + £20k slippage from 2013/14) was to allow for wider range of incentives to be included in assistance policy. However, resource was directed to the re-launch of our insulation grants, which had support from external funding. There is therefore scope to reduce budget back down to £20k for this year, offering a saving of £20K.

## 3.0 <u>Implications/Consultation</u>

3.1 Information on any corporate issues and consultation associated with this report can be found within **Essential Reference Paper 'A'**.

#### **Background Papers:**

2013/14 Estimates and Future Targets Report, Essential Reference Paper B – For complete list of performance indicators that are being monitored for 2014/15

http://online.eastherts.gov.uk/moderngov/ieListDocuments.aspx?Cld=119& Mld=1792&Ver=4

#### Contact Officer:

#### In terms of performance issues

Karl Chui – Performance Monitoring Officer Ext 2243 karl.chui@eastherts.gov.uk

#### In terms of financial issues

Joseph Abraham-Koranteng – Principal Accountant Ext 2138 joseph.abraham-koranteng@eastherts.gov.uk

#### Report Author:

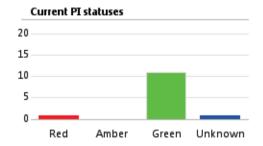
Karl Chui – Performance Monitoring Officer Ext 2243 karl.chui@eastherts.gov.uk This page is intentionally left blank

Contribution to the Council's Corporate	People – Fair and accessible services for those that use them and opportunities for everyone to contribute					
Priorities/ Objectives:	This priority focuses on delivering strong services and seeking to enhance the quality of life, health and wellbeing, particularly for those who are vulnerable.					
	Place – Safe and Clean					
	This priority focuses on sustainability, the built environment and ensuring our towns and villages are safe and clean.					
	Prosperity – Improving the economic and social opportunities available to our communities					
	This priority focuses on safeguarding and enhancing our unique mix of rural and urban communities, promoting sustainable, economic opportunities and delivering cost effective services.					
Consultation:	Performance monitoring discussions have taken place between Directors and Heads of Service.					
Legal:	There are no legal implications.					
Financial:	There are no financial implications.					
Human Resource:	There are no Human Resource implications.					
Risk Management:	By not having effective performance management arrangements in place puts the Council at risk of not being clear whether it's priorities and objectives are being met and if there are any service delivery issues, that could impact on their delivery. The Corporate Healthcheck report is one tool designed to help mitigate against this risk. Also effective performance management arrangements help to support transparency and increase local accountability.					
Health and wellbeing – issues and impacts:	There are no direct Health and Wellbeing implications in regard to this report. However a number of the council's performance indicators do support/contribute to the health and wellbeing agenda.					

This page is intentionally left blank

### Essential Reference Paper B - Executive

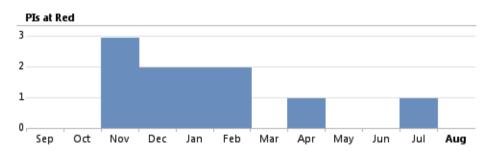




Best Performing (PIs)	Value	Target	Gauge
EHPI 6.9 Turnaround of NTO Representations. (MINI	7 days	21 days	_
EHPI 12c Total number of sickness absence days per	0.20 da	0.54 da	_
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10	7 days	14 days	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT	1.50 da	2.00 da	
EHPI 10.4 NNDR (Business rates) collection, % of curr	38.4%	33.2%	-
EHPI 181 Time taken to process Housing Benefit new	8.6 days	10 days	
EHPI 157b Processing of planning applications: Min	89.00%	80.00%	<del>-</del>
EHPI 2.2 Waste: missed collections per 100,000 collec	39.15	46.00	
EHPI 157c Processing of planning applications: Othe	91.00%	90.00%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI	98.53%	98.50%	
EHPI 10.2 Council tax collection, % of current year lia	38.4%	38.6%	
EHPI 157a Processing of planning applications: Majo	.00%	60.00%	
EHPI 192 Percentage of household waste sent for re			

	Improving (PIs)	Value	Target	History
	EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT	1.50 da	2.00 da	
	EHPI 10.2 Council tax collection, % of current year lia	38.4%	38.6%	
_	HPI 10.4 NNDR (Business rates) collection, % of curr	38.4%	33.2%	
$\frac{2}{2}$	EHPI 12c Total number of sickness absence days per	0.20 da	0.54 da	
(	DEHPI 157b Processing of planning applications: Min	89.00%	80.00%	

. 1 PIs at Green 13 Total number of PIs



Worst Performing (PIs)	Value	Target	Gauge
EHPI 157a Processing of planning applications: Majo	.00%	60.00%	
EHPI 10.2 Council tax collection, % of current year lia	38.4%	38.6%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI	98.53%	98.50%	
EHPI 157c Processing of planning applications: Othe	91.00%	90.00%	
EHPI 2.2 Waste: missed collections per 100,000 collec	39.15	46.00	
EHPI 157b Processing of planning applications: Min	89.00%	80.00%	<del></del>
EHPI 181 Time taken to process Housing Benefit new	8.6 days	10 days	
EHPI 10.4 NNDR (Business rates) collection, % of curr	38.4%	33.2%	<del>-</del>
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT	1.50 da	2.00 da	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10	7 days	14 days	
EHPI 12c Total number of sickness absence days per	0.20 da	0.54 da	_
EHPI 6.9 Turnaround of NTO Representations. (MINI	7 days	21 days	_
EHPI 192 Percentage of household waste sent for re			

Deteriorating (PIs)	Value	Target History
EHPI 157a Processing of planning applications: Majo	.00%	60.00%
EHPI 181 Time taken to process Housing Benefit new	8.6 days	10 days
EHPI 2.2 Waste: missed collections per 100,000 collec	39.15	46.00
EHPI 157c Processing of planning applications: Othe	91.00%	90.00%
EHPI 8 % of invoices paid on time. (MAXIMISING INDI	98.53%	98.50%

This page is intentionally left blank

# **July Monthly Executive Corporate Healthcheck 2014/15**



Traffic Light Red
Corporate Priority: Place

Plann	Planning and Building Control										
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.			
EHPI 157a	Processing of planning applications: Major applications. (MAXIMISING INDICATOR)		.00%	60.00%	•	Only one major decision was released in this month. This was delayed as a result of the requirement for further information to be provided with regard to impact of development on ecological issues.	July 2014 result 56,40% 59,40% 100.00%	None			

# Traffic Light Green Corporate Priority: People

Rever	Revenues and Benefits Services											
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.				
EHPI 181	Time taken to process Housing Benefit new claims and change events. (MINIMISING INDICATOR)	<b>②</b>	8.6 days	10 days	•	Data extraction period from 10 June 2014 to 8 July 2014 is 18.91 days, moving cumulative to 8.56 days	July 2014 result  10.1 days 10.6 days  0 days  20 days	None				

Traffic Light Green
Corporate Priority: Place

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.
EHPI 2.4 (47)	Fly-tips: removal. (MINIMISING INDICATOR)	<b>②</b>	1.50 days	2.00 days	•	Error in data submitted April to July 2014 due to new computer system. This has now been corrected. Correct data is within target of 2 days to remove fly tipping.	July 2014 result  2.02 days 2.40 days  1.50 days	None

Envir	Environment Services										
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.			
EHPI 2.2	Waste: missed collections per 100,000 collections of household. (MINIMISING INDICATOR)	<b>②</b>	39.15	46.00	•	Whilst the levels for the recycling & composting services were similar to last month the missed collections on refuse rose from 26 to 37 per 100,000 collections. The overall performance this year remains better than expected.	July 2014 result  48.76 46.46  .00  39.15	None			

Planni	Planning and Building Control										
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.			
EHPI 157b	Processing of planning applications: Minor applications. (MAXIMISING INDICATOR)	<b>⊘</b>	89.00%	80.00%	•	Performance exceeding target. 32 out of 36 application in time	July 2014 result 75.20% 79.20% 100.00%	None			

Planni	Planning and Building Control										
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.			
EHPI 157c	Processing of planning applications: Other applications. (MAXIMISING INDICATOR)		91.00%	90.00%	•	Performance exceeding target. 118 out of 130 on time	July 2014 result  84.60% 89.10% 100.00%	None			

Traffic Light Green
Corporate Priority: Prosperity

PI code	cial Support Servic	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.
EHPI 8	% of invoices paid on time. (MAXIMISING INDICATOR)		98.53%	98.50%	•	The number of invoices paid on time in July is just above target. Of the 887 invoices paid, 874 were paid on time.	July 2014 result 92.59% 97.52% 110.00%	None

Parkii	Parking Services										
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.			
EHPI 6.8	Turnaround of Pre NTO PCN challenges (10 working days). (MINIMISING INDICATOR)	<b>&gt;</b>	7 days	14 days		This PI remains within target	July 2014 result  15 days  14 days  0 days  7 days  30 days	None			

Parkir	Parking Services										
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.			
EHPI 6.9	Turnaround of NTO Representations. (MINIMISING INDICATOR)	<b>Ø</b>	7 days	21 days		This PI remains within target	July 2014 result  21 days 22 days  0 days  7 days	None			

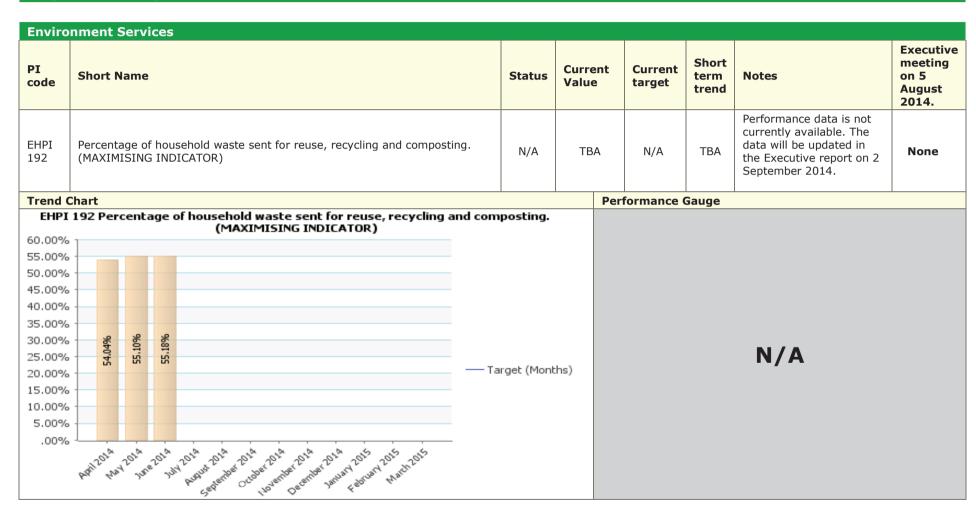
Peopl	People Services & Organisational Development										
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.			
EHPI 12c	Total number of sickness absence days per FTE staff in post (MINIMISING INDICATOR)	<b>⊘</b>	0.20 days	0.54 days	•	Total absence for the year so far = 1.06 (end of year target = 6.5)	0.55 days 0.57 days 0.00 days	None			

Reven	Revenues and Benefits									
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.		
EHPI 10.2	Council tax collection, % of current year liability collected. (MAXIMISING INDICATOR)	<b>②</b>	38.4%	38.6%	•	Performance is on target.	July 2014 result  36.3% 38.2% 50.0%	None		

# Essential Reference Paper C

Reven	Revenues and Benefits									
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Performance Gauge	Action taken during last Executive meeting on 5 August 2014.		
EHPI 10.4	NNDR (Business rates) collection, % of current year liability collected. (MAXIMISING INDICATOR)	<b>⊘</b>	38.5%	33.2%	•	Performance is exceeding target.	July 2014 result 31.2% 32.9% 50.0%	None		

#### Traffic Light Unknown Corporate Priority: Place



# Essential Reference Paper C

PI Status						
	Alert					
	Warning					
<b>S</b>	ОК					

Short Term Trends							
Improving							
	No Change						
Getting Worse							

This page is intentionally left blank

#### SALARIES/AGENCY/APPOINTMENT OF STAFF

### **Essential Reference Paper 'D'**

SECTION	APPROVED BUDGET	APPROVED BUDGET PROFILE To 31.07.2014	ACTUAL EXPENDITURE To 31.07.2014	VARIANCE TO PROFILE AT 31.07.2014	PROJECTED OUTTURN 2014/15	Outturn Variance To Approved Budget 2014/15
	£	£	£		£	£
Finance & Support Services	4,952,710	1,650,903	1,574,325	(76,578)	4,934,720	(17,990)
Neighbourhood Services	3,957,490	1,319,164	1,262,834	(56,330)	3,884,790	(72,700)
Customer & Community	2,871,070	957,026	975,117	18,091	2,916,440	45,370
Summary	11,781,270	3,927,093	3,812,276	(114,817)	11,735,950	(45,320)

This page is intentionally left blank

SUMMARY	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate
	£	£	£	£	£
People - focuses on enhancing the quality of life, health and wellbeing of individuals, families and communities, particularly those who are vulnerable & delivering strong services	1,969,700	2,005,560	75,950	882,930	(1,122,630)
Place - focuses on sustainability, the built environment and our neighbourhoods and ensuring our towns and villages are safe and clean	874,140	1,111,100	158,463	1,111,170	70
Prosperity - focuses on safeguarding and enhancing our unique mix of rural and urban communities, promoting sustainable, economic opportunities & delivering cost effective services	671,120	1,250,780	110,470	1,144,400	(106,380)
TOTAL	3,514,960	4,367,440	344,883	3,138,500	(1,228,940)
RE-PROFILING POTENTIAL SLIPPAGE (71264/7501)	(250,000)	(250,000)		(250,000)	0
- -	3,264,960	4,117,440	344,883	2,888,500	(1,228,940)
Reconciliation of Original to Revised Estimate Slippage from 2013/14 Other Amendments	334,290 518,190				
	4,117,440				

	PEOPLE	
Pa		

age			E	xp. To 31/07/	14		
Exp <sup>2</sup> Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
		£	£	£	£	£	
	Leventhorpe Swimming Pool *						
7233	3 - Renew Air Handling Plant	25,000	25,000	0	0	(25,000)	This project was scheduled for 2014/15, however some revenue repair work has been completed on the Air Handling system and this work is not needed in the short term. It is therefore requested that this project drops back to 2016/17 within the Capital Programme. Under the joint provision agreement, Leventhorpe Academy would be required to fund 40% of the capital works.
7235	4 - Gym Air Conditioning Replacement & Roof Refurbishment (Note 1)	0	0	0	30,000	30,000	The air conditioning has now failed completely and cannot be repaired. It is integral with the roof, which is also leaking. It is requested that £25,000 is bought forward from 2015/16 to 2014/15 with the aim of completing the works before next summer. The works have been informally discussed with the school and a formal approach will be made once the timing of the project is known. Up to date quotations are being obtained and it is also requested that the £25,000 budget be increased to £30,000 to allow for inflationary increases and a contingency.

# **PEOPLE**

Exp Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
		£	£	£	£	£	
	Hartham Swimming Pool						
	9 - Replacement Fire Exit Doors & Frames	0	0	(1,272)	(1,270)	(1,270)	Completed, saving achieved.
	) - Replace Main Pool Circulating Pumps	16,960	5,620	0	0	(5,620)	Completed, saving achieved.
72349	9 - Pool Hall Air Handling Renewal	100,000	100,000	0	150,000	50,000	The Facilities Team is working with the contractor with a view to this work being commissioned by the contractor and completed in the Christmas holidays during a period of traditional low customer demand. It is several years since the budget was set for this project and original cost estimates related to the provision of the new plant only. This is a major and complex piece of plant and it is the view of officers that this is specialist 'design and build" project. Sufficient budget needs be allocated to allow for externally resourced project management, inflationary cost increases and include a contingency provision. Therefore, it is requested that the capital provision be increased to £150,000.
72343	Grange Paddocks Swimming Pool 3 - Renew Pool Calorifiers	0	17,840	0	17,840	0	Design stage, still looking at options. Programmed for Xmas closedown 2014.
72345	Fanshawe Swimming Pool * 5 - Refurbish or Replace Pool Filters	20,000	20,000	0	0	(20,000)	) There is no immediate need to do this work in the current year and it is therefore proposed to push these back in the Capital Programme to 2016-17. Under the joint provision agreement, Chauncy School would be required to fund 40% of the
72346	6 - Replace Pool Circulating Pumps	20,000	20,000	0	0	(20,000)	works. ) See above

**PEOPLE** 

T
a
Q
ወ

Exp <sup>1</sup> Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
	Debate Ocatan Income and Ocata	£	£	£	£	£	
72602	Private Sector Improvement Grants	505 000	606 760	27.074	406 760	(200,000)	Budget reflects likely need according to previous
72002	2 - Disabled Facilities (Note 2)	595,000	606,760	37,974	406,760	(200,000)	trends, but referral rate from HCC has been very low, so there is already potential to slip £200k to 2015/16 as that budget is currently less than anticipated demand. Residents' enquiries to this dept are up following some promotional work, and HCC referrals have increased in July. May be need to claw back or slip more later in year depending on referrals.
72605	- Disabled Facilities - Discretionary	50,000	50,000	0	20,000	(30,000)	Only 1 Discretionary scheme under consideration so far this year. Scope to slip £30k, leaving £20k potential spend this year.
72606	6 - Decent Home Grants	120,000	120,000	0	60,000	(60,000)	2 Decent Home Grants approved. Scope to slip £60K to next year, and consider scheme changes for then.
72604	Finergy Grants	20,000	40,000	75	20,000	(20,000)	£40k budget for this year (£20k + £20k slippage from 13/14) was to allow wider range of incentives to be included in Assistance Policy. However, resource was directed to the re-launch of our insulation grants, and taking advantage of external funding. Scope to reduce budget back down to £20k for this year, offering a saving of £20K.
72685	Future Social Housing Schemes	820,740	820,740	0	0	(820,740)	No current commitments. Registered Providers are currently awaiting the outcome of bids to the HCA. If unsuccessful they may approach the Council for funding. First priority is to spend S106 sums which have been collected for affordable housing. Agreed with Director of Neighbourhood Services that this budget slips into 2015/16.
71201	Capital Salaries	26,000	26,000	0	26,000	0	

### **PEOPLE**

Exp 2014/15 Code Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
	£	£	£	£	£	
72442 Community Capital Grants	156,000	142,680	39,173	142,680	0	9 grant-funded projects from 13/14 are still being completed. 13 applications were received in June; 10 were awarded a grant and £33,383.99 of budget committed. Remaining budget to be allocated in Dec. £8,989 of previously committed money has been released for reallocation
72582 LSP (Local Strategic Partnership) Capital Grants (Note 3)	0	1,520	0	1,520	0	LSP board determines when grants are going to be awarded. Sum of £30,790 held in Capital Grants in Advance.
72545 Presdales, Ware - Replace Pavilion	0	9,400	0	9,400	0	Remaining budget to be spent on further works required to pavilion & car park & partitioning works to Boiler room. Property organising works.
TOTAL	1,969,700	2,005,560	75,950	882,930	(1,122,630)	

<sup>\*</sup> Expenditure on Joint Use Pools 40% funding sought from HCC/schools as appropriate.

Note 1. Joint Provision Agreement does not apply to the Gym, EHC is liable for 100% of the costs

Note 2. Government funding of £240,174 in 14/15 and assumed £175,000 from Better Care Fund in both 15/16 and 16/17.

Note 3. Expenditure to be funded from PRG

Exp Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
		£	£	£	£	£	
72705	Hertford Theatre Seating Refurbishment	0	109,000	19,879	109,000	0	Scheme commenced beginning of July, expect to spend fully.
72594	Hertford Theatre - Renew Boilers		0	80	80	80	Small overspend i/r 13/14 commitments.
74102	Historic Building Grants	55,000	49,070	10,629	49,070	0	Anticipated that total spend will be within budget.
75165	Refuse Collection & Recycling Containers Replacement Programme	100,000	100,000	52,020	100,000	0	Spend is as expected. Budget will be fully spent by year end, if not before.
75167 75145	Prov.For Containers-ARC for Communal Props Standardise Litter Bins	5,500	5,500	( <mark>13</mark> ) 4,370	( <mark>10)</mark> 5,500	(10) 0	Initial new stock ordered as planned. Will spend full budget.
75152	Commercial Waste Bins	33,500	33,500	6,635	33,500	0	Expenditure is currently under expectancy but will spend to budget.
75170	Comingled Recycling Service - Wheeled Bins	0	5,160	4,590	5,160	0	Will spend remaining budget.
72504	Provision of Play Equipment	50,000	50,000	0	50,000	0	
72506	Art in Parks Project (Note 1)	0	5,000	800	5,000	0	Local artist commissioned to produce chainsaw sculptures at Pishiobury Park using fallen timber at the site. Work coincided with the Friends of the Park's "ParkFest" event in May. Awaiting final invoice.
72585	The Bourne, Ware - Play Area Development Programme (Note 2)	40,760	40,760	0	40,760	0	At the procurement stage

Exp Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
		£	£	£	£	£	
72507	Pishiobury Park, Sawbridgeworth - Wetland Habitat Project (Note 3)	0	12,180	0	12,180	0	First stage complete. Non-Key decision for land swap with local fishing club now approved. The fishing club have raised further queries and this is delaying the land swap.
72508	Hartham Common, Hertford-Parks Development Plan Project (Note 4)	25,000	25,000	0	25,000	0	Currently working with the Countryside Management Service to lever in external funding.
72509	Installation of Multi Use Games Area (MUGA) at Gt. Innings, Watton-at-Stone (Note 5)	80,000	80,000	56,278	80,000	0	Main equipment procured and project proceeding as planned.
72510	Boardwalk installation across balancing pond at Southern Country Park, B/S (Note 6)	80,400	80,400	0	80,400	0	Project is at the design stage
72514	3G Artificial Turf Pitch development at Hartham Common, Hertford (Note 7)	85,000	85,000	195	85,000	0	Scheme being redesigned as a result of feedback from public consultation. Awaiting further quotation before revisiting business case and seeking planning permission.

Page

Эe			_	.xp. 10 31/0//	14		
Exp <sup>©</sup> Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
		£	£	£	£	£	
75168	Energy Efficiency & Carbon Reduction Measures (Note 8)	45,000	45,000	0	45,000	0	"Procurement Section are programming the investigation of the use of a framework contact for the procurement of solar panels at end of August. Facilities have programmed work on the potential project to commence Autumn 2014, with expectation that Panels could be installed before end March 2015 subject to approval on costings. The capital works were originally intended to include web based smart metering to cover electric/gas to as many metered sites as possible. Following further work Property Section have negotiated with British Gas to install smart meters to all metered sites at no cost to the Council. Officers have been liaising with the sub-contractor for British Gas, over the summer, but are awaiting confirmation of the full offer and of any particular onsite installation issues. For example some sites suffer from poor telemetry issues and the way forward for these have yet to be resolved. At the current time it is requested that the full budget is retained until detailed costs of the solar panels are known and any difficulties with the smart metering have been resolved.
72591	Castle Weir Micro Hydro Scheme	203,980	203,980	3,000	203,980	0	Water Framework Directive study now complete. Work to date shows the scheme will result in no increase in flood risk or damage to ecology. However, Environment Agency are seeking upstream improvements and this is subject to further negotiations in September. Should these be successful then a planning application will be submitted in the Autumn.

Exp Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
		£	£	£	£	£	
72513	Bell Street, Sawbridgeworth - Public Conveniences modernisation	70,000	70,000	0	70,000	0	Service level Agreement being drafted. When this is finalised and signed by both parties, STC will arrange the works.
74105	Town Centre Environmental Enhancements	0	66,250	0	66,250	0	The Town Council's participating have made some progress with the regulatory requirements necessary for their schemes. However, some underspend seems likely given the expectation that schemes will complete by the end of the calendar year.
74106	Heart of Bishop's Stortford - Market Improvement Scheme	0	45,300	0	45,300	0	This budget will provide most impact if included as part of a longer term plan for the market. This might mean linking spend to progress with the Henderson's development
	TOTAL	874,140	1,111,100	158,463	1,111,170	70	 =

- Note 1. Provision to attract external funding.
- Note 2. £5,000 funded from Riversmead Housing Association S106
- Note 3. This project will require match funding to maximise the potential of this project and this sum reflects provision for this.
- Note 4. Currently working with the Countryside Management Service to lever in external funding
- Note 5. Fully funded from S106 monies
- Note 6. £70,400 funded from S106 monies
- Note 7. Agreed annual management fee reduction of £17,000 over 8 years
- Note 8. Relates to provision for energy efficiency measures following C3W. This is subject to bids for grant funding.

Page

Exp	T	ი 3	1/0	17/	14
	<i>)</i> . I	U J	1/	,,,	17

$\overset{\bullet}{\Phi}$		_	.xp. 10 31/01/	17		
Exp 2014/15 Code Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved	COMMENTS
	£	£	£	£	Estimate £	
IT 71442 Revenues & Benefits Programme		18,600	0	18,600	0	Work to finalise the 2014/15 IT Development work programme is being drawn together prior to a special meeting of ITSG scheduled for September. A more accurate profile of spend for this budget will be established following that meeting.
	0					
71395 EDM - Corporate	11,070	16,070	0	16,070	0	Need to establish any urgent works, the budget will be adjusted accordingly once this has been established. Possible slippage/virement. Budget to be reviewed following September ITSG meeting
71414 Hardware Funding (Note 1)	5,000	12,980	0	12,980	0	Balance slipped from 14/15 to fund the need for equipment replacement.
71431 Establishment of LES & internet links to replace MPLS	0	34,640	0	34,640	0	Will be completed by September 2014.
71443 Civica ICON Upgrade	0	25,770	18,351	25,770	0	System upgraded May 2014. Still have to purchase Chip & Pin stands.
71444 BACS Software	0	21,980	0	21,980	0	BACS still to be implemented. Hope to be completed by August.
71435 Funding for Applications	350,000	425,120	0	425,120	0	£15k transferred from 71416.
71437 Windows Server Licensing	5,000	10,000	0	10,000	0	Residual need for 14/15 budget to be estimated in September 2014.
71416 Merging IT systems - Licensing & Env Health	15,000	0	0	0	0	Scheme not to go ahead in it's original form, therefore, £15k transferred into Applications scheme until a solution to this is found.
71418 Mayrise Upgrade	0	2,050	0	2,050	0	Final invoices still due

Exp Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved	COMMENTS
74.400	Nata anata d Day Mat and Dida Otal Overtages	£	£	£	£	Estimate £	Installation of the product has been backed for
71420	Integrated Dev Mgt and Bldg Ctrl Systems	0	153,200	0	153,200	0	Installation of the product has been booked for August and it is anticipated that the test data migration will take place during Q2. Stage payment invoice expected shortly from Stevenage Borough Council
71438	EH 50% share of technical/project management costs	0	23,110	1,440	23,110	0	Balance slipped from 13/14 as project is not yet complete and there will be a further draw on the funding in 14/15. Final invoice expected in September as technical consultant will leave at end of August.
71439	Service Desk & Utilities	0	27,170	0	27,170	0	Service desk procurement is complete. There may also be further hardware rationalisation that we will draw upon from this budget. Training in the configuration and use of the system has been recently undertaken which has enabled a plan to be devised to implement the system. Slippage on original timeframes reported to partnership board resulted from delays in Manage Engine providing a consultant on site.
71440	Shared service print investment costs 50%	0	20,500	0	20,500	0	Work not yet undertaken, scheduled for 14/15. Work is crucial to establish a print hub for the shared service. A business case which will clarify the way forward and timeframes is expected in September 2014.
71441	Shared service accommodation costs 50%	0	7,000	0	7,000	0	To be utilised on works to old Wallfields building for shared IT staff.
	Car Parks:-						
75240 <del>U</del>	Bircherley Green MSCP, Hertford - Major Refurb. & Repairs	0	55,950	0	0	(55,950)	Car Park lease surrendered, agreed in principle. Therefore, budget now not required. Will amend budget when revised programme is set.
25	Bell Street, Sawbridgeworth - Resurfacing & Lining	0	1,200	(130)	(130)	(1,330)	Completed, saving achieved.

Fage :

Exp <sup>2</sup> Code	2014/15 Approved Schemes	2014/15 Original Estimate	2014/15 Revised Estimate	2014/15 Total Spend to Date	2014/15 Projected Spend	2014/15 Variance between Proj Spend and Approved Estimate	COMMENTS
		£	£	£	£	£	
	Council Offices, Hertford:- Wallfields Boiler Room Works Wallfields Security Gates & Fencing to Boiler House	60,000 15,000	60,000 15,000	28,496 0	60,000 15,000	0	Works commenced, 90% completed. Options being reviewed, will be completed this year.
71275	New Refurbishment Works to Wallfields Old Building	0	6,730	(86)	6,730	0	
71276	Wallfields Card Control to Doors		0	0	0	0	Commitment still outstanding from 13/14, awaiting invoice
71277	Wallfields - Lift Improvements	25,000	25,000	30,900	30,900	5,900	Commencing 18.8.14. Will overspend by £5,900 due to more works being required.
71278	Wallfields - Refurbishment of Windows	15,000	15,000	0	15,000	0	Programmed for this year.
72598	Cricketfield Lane Bishop's Stortford-Resurface Footpath & Retainment Works	75,000	75,000	11,124	20,000	(55,000)	Scheme has been reviewed. Reduced scheme planned for 18.8.14, orders placed. Saving will be achieved. Budget to be amended when revised programme set.
71445	Compliance Software System	10,000	10,000	8,471	10,000	0	Order placed.
71203	Replacement of Chairs & Desks	10,000	8,820	4,815	8,820	0	
75157	New Footbridge over the River Stort, Bishop's Stortford	0	87,400	0	87,400	0	Work to rectify the defects/repairs on the Stort bridge is progressing and anticipate spending the remaining money in next 6 months.
72568	North Drive, Ware - reconstruct road & drainage	14,750	13,970	527	13,970	0	Unable to resolve this at the moment as the money available is not enough to upgrade the road properly, however there are a couple of private planning schemes that may come forward that we hope to be able to include the road in.

Exp. To 31/07/14

Code Approved Schemes Original Revised Total Projected Variance Estimate Estimate Spend Spend between Proj to Date Spend and Approved Estimate	
£ £ £ £	
75160 River & Watercourse Structures  47,500 65,720 1,420 65,720 0 Flood alleviation works have be Bishops Stortford. Quotes have works on the weir gate in Hertfo Grounds. Documentation is beir EA consent required. Awaiting bridge surveys which will be car 2014/2015.	been received for ord Castle org prepared for the quotes for structural
71251 Automated Telling Machines at Hertford & Bishop's 12,800 12,800 5,142 <b>12,800</b> 0 KPR Midlink are currently working changes required. Once this is tested, implementation can be paround October.	completed and fully
TOTAL 671,120 1,250,780 110,470 1,144,400 (106,380)	

Note 1. Funding for future years as follows (as agreed at 23.7.13 Exec):-

2017/18 - £35,000

2018/19 - £154,950

2019/20 - £67,010

2020/21 - £74,000

This page is intentionally left blank

#### **ESSENTIAL REFERENCE PAPER F**

# SUMMARY OF PREVIOUSLY REPORTED VARIANCES ON THE REVENUE BUDGET

<b>Projected Outturn</b>
30 July 2014
£'000

1.1	April	0	
	May	35	Adverse
	June	222	Favourable
	July		

#### ITEM (in order of Corporate Priority)

MONTH(S) REPORTED

#### **People**

1.2 TURNOVER April

There are no financial issues this month regarding this priority.

1.3 TURNOVER May

The Forecast Outturn for 2014/15 is expected to result in a favourable variance of £59k. The projection includes vacancies within the Planning Section and the opting out of the Pension Auto Enrolment Scheme by fifteen (15) members of staff (Para 2.... of report)

#### 1.4 CITIZENS ADVICE BUREAUX

Mav

Demand for advice increases significantly during periods of recession, placing added pressure on resources. In response to this, an additional £20,000 will be required in each of the financial years 2014/15 and 2015/16, to be met from contingency in support of the Citizen's Advice Bureau.

#### 1.5 CAPITAL PROGRAMME

May

Re-profile of Capital Programme for Portfolio as follows: People – Community Capital Grant -Slippage of £40k.

#### 1.6 RENOVATION GRANT

June

Income is being received from the repayment of renovation grant which was not expected this year. At the end of June, £8,290 had been received.

#### 1.7 B&B CHARGES

June

Income from Bed & Breakfast charges is expected to exceed budget by approximately £3,000.

#### **Place**

#### 2.0 CONTINGENCY

May

The original 2014/15 budget includes a planning contingency sum of £513,000 which allows for unforeseen events to be funded in-year. Currently there is a balance of £282,000 which if not required during the year will result in an additional favourable variance to absorb the £35,000 overspend reported for the period. The current assumptions are that the remainder of this budget are also fully utilised in 2014/15.

Future Healthcheck reports will consider if there are further calls on this sum

#### 2.1 KERSIDE DRY RECYCLING

May

The decision to haul materials to the re-processor in exchange for a higher material price, has resulted in a projected overspend of £80,000. It is expected that this will be offset by additional income over time; however it is too early to estimate how much additional income will be made at this stage.

#### 2.2 DCLG (HOUSING OPTIONS GRANT)

May

Following changes to the Government's 2014/15 funding arrangement, the assumed £50,000 DCLG (Housing Options) grant has been incorporated within the Council's Revenue Support Grant.

2.3 VIREMENT FROM CREDIT UNION TO RENT DEPOSITS BUDGET May CMT are asked to approve a request to vire £30k from Credit Union to rent Deposits. The Council gave £26,000 to the credit union in 2013/14, of which they have carried over £15,000 to this financial year. To date, they have given out approximately £11,000 in loans of which they have received £1,500 in loan repayments. Currently therefore, they do not need any top up of grant. This will be reassessed in January 2015. (This virement has been approved by Executive on 1 July 2014).

#### 2.4 CAPITAL PROGRAMME

May

There is no Re-profile request for this portfolio

#### 2.5 TRADE BIN DISPOSAL

June

Trade bin disposal is likely to overspend by £3,000 due to an under accrual in 2013/14.

#### 2.6 ENFORCEMENT CONTRACT

June

Enforcement contract contingency budget of £25,000 which is held for the purpose of bedding in the contract is no longer required. Also the Mobile ANPR camera implementation (£29,000) is impacted by the status of County Traffic Regulation Orders on Schools Zigzags. Delay has become necessary to ensure that Orders are in place.

2.7 RIN-GO June

Usage of the Ringo scheme increased by 106% between 2012/13 to 2013/14. Additional use increases the cost to the Council, as it is provided as a free service to the motorist

#### 2.8 CONTINGENCY BUDGET

June

The original 2014/15 budget includes a contingency sum of £513,000 which allows for unforeseen events to be funded in-year. Currently there is a balance of £245,000 which if not required during the year will result in a further favourable variance in addition to £222,000 underspend reported for the period. Future Healthcheck reports will consider if there are further calls on this sum. These budgets are mainly for one-off areas of spend; however, some service growth has been identified (detailed below) for inclusion in the 2015/16 base budget

#### **Prosperity**

#### 3.0 NOISE POLLUTION

May

Cost relating to noise pollution at the Standon Calling Festival is expected to exceed budget by £3,400.

#### 3.1 PARKING INCOME

May

With the award of the Jackson Square Car wash contract, the Parking Service expects to achieve additional income of £18,000 per annum. However only £6,000 is deemed achievable in 2014/15 financial year, as the contract doesn't come into effect until 31 July 2014.

#### 3.2 CAPITAL PROGRAMME

May

CMT are asked to note possible underspend of the Future Social Housing Scheme (Budget of £820k). Registered Providers are currently awaiting the outcome of bids to the HCA. If unsuccessful they may approach the Council for funding. First priority is to spend S106 sums which have been collected for affordable housing.

#### 3.3 CAPITAL PROGRAMME

May

CMT are asked to approve a request to slip £40,000 of Community Capital Grant into 2015/16. £80,000 of Community Capital Grant is available for allocation in 2014/15 with a deadline of 6 June 2014. We anticipate that if the grants are awarded in July and beneficiaries have a year to spend, most will not claim until the following financial year, hence £40,000 slippage is estimated at this stage.

#### 3.4 DEVELOPMENT MANAGEMENT

June

It is anticipated that income target for Development Management Charges in 2014/15 will be exceeded by some £200,000.

### 3.5 PRE-APPLICATION FEE

June

Pre application fee income is expected to exceed target by approximately £15,000 in the current year.